SENSOR

Agent Training 7
Monitoring and Testing Sensor Products

1. PROPERTY MANAGEMENT SCREEN From the Dashboard click the Properties Icon. This shows a list of properties in your portfolio.

2. The second last column shows each property STATUS

ACTIVE: shows the property has Sensor devices installed and is actively being monitored. The Next Test Date shows when the next test is due.
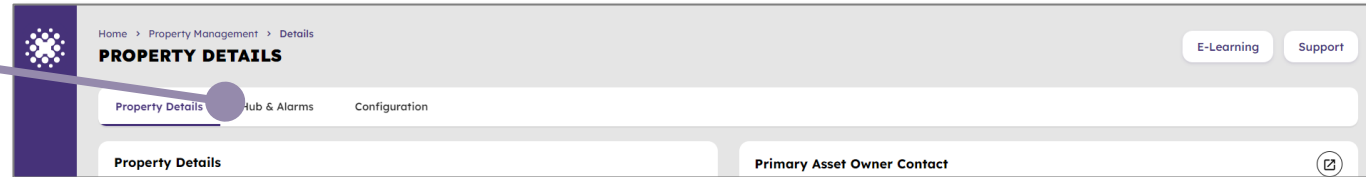
3. Click on the property address for your active property to drill down for more information.

PROPERTY MANAGEMENT

E-Learning   Support

FILTERS   Search...   Accept Invite   Invite Selected   Invite All

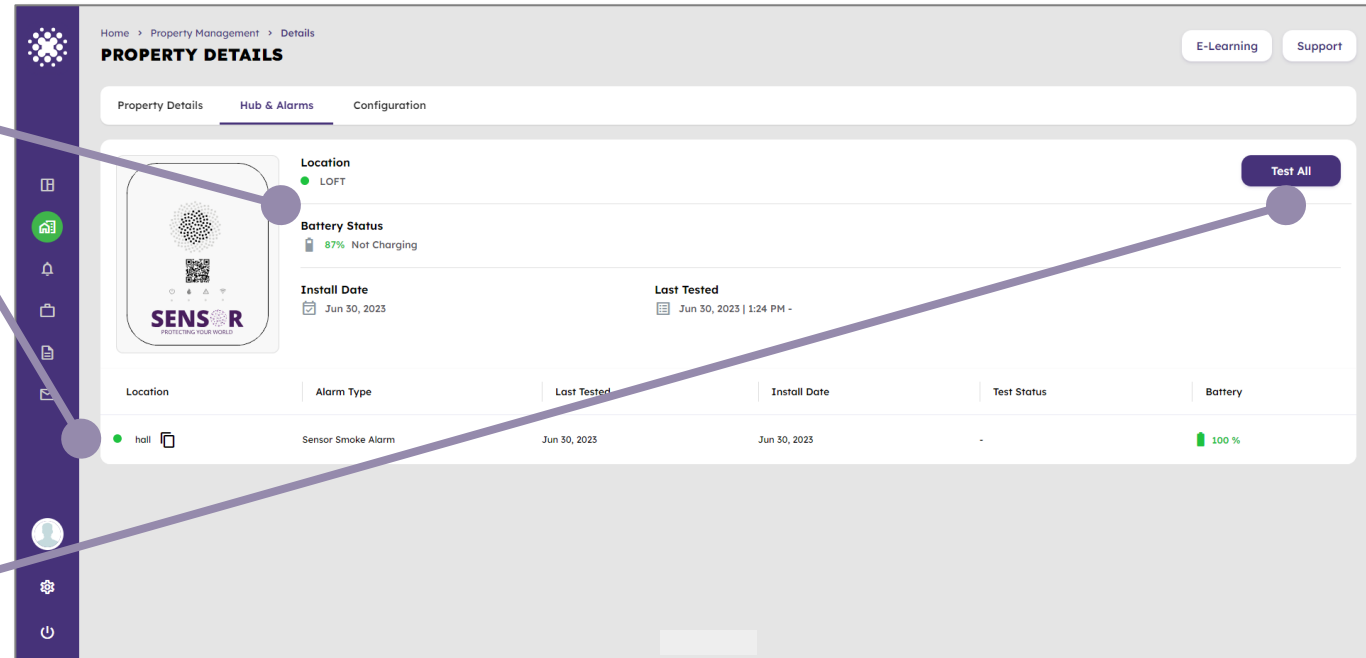| Property ID	Property Address	Primary Agent	Asset Owner	Tenant	Added On	On Lease	Alarm Installed	Next Test	Status	Actions
P07BB006	506 Jesse Rd, West Gosford, NSW, 2250	Robert Reed	Alice Nelson	Fred Flintstone	Jun 8, 2023	Yes	Yes	Jun 30, 2024	Active	
P07BB016	...nshine Drive, Point Clare, ...250	Robert Reed	Florence Henderson	Esme Wilson	Jun 8, 2023	Yes	No	-	New	
P07BB00...	92 Dyer Cres, West Gosford, NSW, 2250	Carol Brady	Peter Brady	Sam Rose	Jun 8, 2023	Yes	No	-	New	
P07BB011	274 Hely Street, West Gosford, NSW, 2250	Carol Brady	Christopher Knght	Sigmund Smythe	Jun 8, 2023	Yes	No	-	New	
P07BB012	38 Moore St, West Gosford, NSW, 2250	Carol Brady	Barry Williams	Gil Glasson	Jun 8, 2023	Yes	No	-	New	
P07BB014	494 Luke Cl, West Gosford, NSW, 2250	Susan Olsen	Carol Brady	Michelle Play	Jun 8, 2023	Yes	No	-	New	
P07BB015	106 Wendy Drive, Point Clare, NSW, 2250	Carol Brady	Miss Phillips	Endora Witch	Jun 8, 2023	Yes	No	-	New	

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4. PROPERTY DETAILS – Select the Hub & Alarms Tab

5. HUBS & ALARMS
This screen shows you the location of the Sensor hub and alarm, the date of installation and their battery status.

If you hover over the green dot near the location, you will see the serial number of the device

6. TEST ALL
If you select TEST ALL, you will set the alarms off in the property. Only use during your scheduled test time, or when necessary.

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7. TEST CYCLE and NEXT TEST
Back in the Property Details Screen, you can see the alarm text setting and next test date.

A few days before the next scheduled test, your tenant will receive an email telling them the date/time of the test. The email gives them a link to click to change the day/time.

8. AT THE TIME OF THE TEST
The test is conducted remotely, no-one needs to attend or be at the residence.

Once the test is completed, the date will jump forward to the next test date.

Home > Property Management > Details

PROPERTY DETAILS

E-Learning   Support

Property Details   Hub & Alarms   Configuration

Property Details

Property ID
P07BB006

Address
506 Jesse Rd, West Gosford, NSW, 2250

Alarm Test Setting
Yearly Testing

Cost Centre
-

Next Test
Jun 30, 2024

General Ledger Code (GL Code)
-

Status
Active

Primary Asset Owner Contact

Alice Nelson   Hush Email
karen.myers+AliceLL@sensorglobal.com
+61 412 420 062

Tenant Contact

Fred Flintstone
karen.myers+Fred@sensorglobal.com
+61 448 663 317

Agent Details

Robert Reed
karen.myers+RobertReedPM@sensorglobal.com
+61 423 765 200

Team
Reggie Reception

Import date: Jun 8, 2023

As you are aware, the Sensor Global smoke detection system is operational in your home. This system utilises the very latest in smoke-detection technology and gives you the benefit of 24/7 smoke detection monitoring for the safety and protection of you and your family.

An integral part of the Sensor Global smoke detection system is an annual test of the entire system. This test ensures that the Hub and all Alarms are fully operational.

The annual test of the Hub and all Alarms in your home is scheduled in 24 hours. The test will take approximately five minutes.

If you would like to reschedule, please **click here** to arrange a different time and date.

If you have any questions or concerns, please contact us on 61-0410000000.

Please do not reply to this email as this address is not monitored.

Kind Regards,
Sensor Support Team

You will be alerted if there is any issue with the Sensor hub or alarm, so you only monitor and action by exception!

SENSOR

https://agent.sensorglobal.com/