

Agent Training 8
Role of the Tenant

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1. INFORMATION GUIDE

The tenant doesn't play a huge role in the Sensor Ecosystem. Sensor Global has created a **TENANT INFORMATION GUIDE** for you to send out to your tenants before installation.

2. INSTALLATION

Automatic advices will be sent to tenants via email or SMS from the Sensor portal when installation or maintenance jobs are created for their home.

The Contractor will liaise with them for the installation time.

Tenant Information

What do you need to do?

Very Little. The annual Sensor smoke alarm inspections and testing is done remotely (you don't need to be home).

You will be automatically notified by text or email when it is scheduled, and you can change date /

Smoke Alarm Maintenance

Care & maintenance of the alarms will keep your family safe and avoid nuisance alarm sounds

Ensure your alarm is always free of cobwebs by regularly vacuuming the smoke vent on the face of the alarm.

When cleaning the alarm, remove any dust, then

Ensure the alarm is closed during electrocution risk. Contact your property manager.

Check backup batteries, replace if necessary.



Sensor Alarm

www.sensorglobal.com

Tenant Information

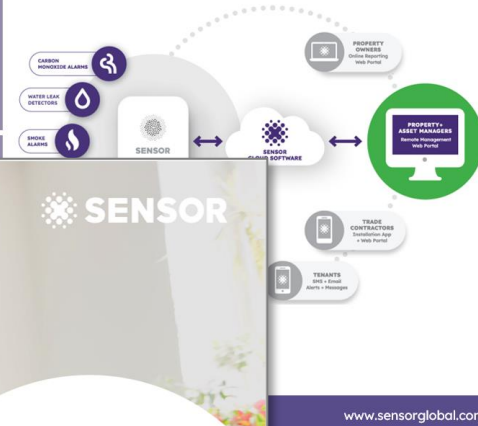
Who is Sensor Global?

Sensor Global has created a world-first ecosystem of intuitive software and interconnected smart devices that provide early warning of risks that are dangerous to health and property.

At the centre of our ecosystem is the Sensor Hub – a clever device that connects all the Sensor safety alarms and other IoT Devices to the internet on its own dedicated, and isolated mobile network.

Our intuitive software automatically manages the connections and testing of all devices and will alert of issues and potential safety concerns.

Your property owner has decided to partner with Sensor Global and install the Sensor ecosystem in their property.



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3. ALLOW ENTRY FOR INSTALLATION or MAINTENANCE

The tenant must give access (with required notice) for the installation of the Sensor hub and smoke alarms. If contractor cannot make direct contact to arrange a date / time, an ENTRY NOTICE can be issued.

Dear Sigmund Freud,

Please do not reply to this email.

Your Landlord has approved the installation of the Sensor Global product suite into your home, this product suite gives us the ability to monitor all the smoke alarms in your home. This product is designed to keep the property compliant and help in keeping you all safe.

We have engaged the services of Electrical Elements to install the Alarms into your property, however the Trade has been unable to schedule a time with you, therefore we are issuing an Entry Notice for access to your home.

The Trade will be attending on 10 July 2023, 10:00 am
Please call us if there are any concerns or delays in getting this work completed.

Moo Real Estate

Entry Notice

Name/s and address of the tenant/s:
Sigmund Freud,

1. Address of the rental property (if different from above)
Sydney, NSW, 2250

Property name: _____ Phone: +61423765200

People entering: _____

Name: _____ Pho: +61423765200

Method of issue (e.g. email, post, in person)
Email

Under the following grounds:
Smoke alarm.

Property by the property owner/manager or other person authorised to do so

Time of entry
10:00 am

7. Signature of the property owner/manager or other authorised person (secondary agent)

Print name: Moo Real Estate Date: 07/07/2023

4. SMOKE ALARM CARE

The alarm needs to be kept cobweb and dust free, by wiping the outside gently with a damp cloth, and then drying it thoroughly.

The battery DOES NOT need to be replaced.

Care and Maintenance of your SENSOR 217E-02 Photoelectric Smoke Alarm

To ensure the optimal performance of your **SENSOR** smoke alarms, please familiarise yourself with the following care and maintenance instructions.

Cleaning your SENSOR Smoke Alarm

- **Cobwebs on or near the alarm can cause nuisance false positive alarm sounds.**
Ensure your alarm is always free from cobwebs by regularly vacuuming the smoke vent on the face of the alarm.
- **Clean the alarm housing by wiping the alarm gently with a damp cloth** to remove any dust, then dry the alarm thoroughly.

The alarm housing must remain closed during cleaning.
An open alarm is an electrocution risk.
- When your alarm is properly paired with a **SENSOR** Hub, you will be notified by the **SENSOR** platform when cleaning is required.